

# Arriving in Rostock

Information for  
Volunteers and Refugees

- § **asylum procedure and residence**
- + **health**
- ⚙ **labour market integration**
- € **financial services**
- 💬 **social advice and support**
- ABC **german language classes**

\* non-governmental, independent organizations  
Gewalt und Menschenrechtsmissbrauch  
Ally gegen Rechtsradikalismus

Federal program:  
under the

Demokratische Lebewelt  
Hansestadt Rostock  
Partnerschaft für Demokratie

In cooperation with:  
migra e.V.  
www.rostock.de/fluechtlingshilfe  
updated information:  
current status: November 2015

Current status: November 2015

Logo: Demokratische Lebewelt, Hansestadt Rostock, Partnerschaft für Demokratie, migra e.V., www.rostock.de/fluechtlingshilfe, updated information, current status: November 2015.

## asylum procedure and residence



Application for asylum is provided by the Federal Office for Migration and Refugees (BAMF) in Nostorf Horst:

- 1 **Bundesamt für Migration und Flüchtlinge**  
Branch office: Nostorf Horst  
Nostorfer Straße 1, 19258 Nostorf Horst  
Tel: 038847/20 0  
E-Mail: HOR-Posteingang@bamf.bund.de, [www.bamf.de](http://www.bamf.de)

During the asylum procedure, the asylum seekers are accommodated in shared accommodation in Rostock:

- 2 **Gemeinschaftsunterkunft für Asylbewerber\_Innen**  
Satowstraße 129, 18059 Rostock  
Operator: Ökohaus e.V.\*  
Hermannstraße 36, 18055 Rostock  
Tel: 0381/45 59 41, E-Mail: post@oekohaus-rostock.de  
[www.oekohaus-rostock.de](http://www.oekohaus-rostock.de)

On matters of housing, social advice and support of decentralized and centralized accommodated refugees, the Office for Refugee Affairs and Integration of Rostock is responsible.

- 3 **Office for Refugee Affairs and Integration**  
Industriestraße 12, 18069 Rostock  
Tel: 0381/381 55 00,  
E-Mail: asylangelegenheiten@rostock.de, [www.rostock.de](http://www.rostock.de)

The Migration Office (Ausländerbehörde) is responsible for the issuance of all official papers:

- 4 **Migration Office** (Monday 9 am til 12 am)  
Neuer Markt 1a, 18055 Rostock, Tel: 0381/381 22 51  
E-Mail: migrationsamt@rostock.de, [www.rostock.de](http://www.rostock.de)

## financial services



People get advice and support by the social counseling services. See address 12-15.

**Benefits available under the Asylumseekers Benefits Act**  
Recipients: asylumseekers, tolerated people, people without residence entitlements

The Office for Refugee Affairs and Integration coordinates the payment of benefits. See address 3.

**Benefits available under the Social Security Act (SGBII)**  
Recipients: recognized refugees  
The Hanse-Jobcenter Rostock granted benefits under the Social Security Act

**For adults aged 25 and over:**

- 5 **Hanse-Jobcenter Rostock**  
Friedrich-Engels-Platz 5-8, 18055 Rostock  
Tel: 0381/46 110  
E-Mail: hanse-jobcenter-rostock@jobcenter-ge.de

- 6 **Hanse-Jobcenter Rostock**  
Schweriner Str. 50/51, 18069 Rostock  
Tel: 0381/46 110  
E-Mail: hanse-jobcenter-rostock@jobcenter-ge.de

**For young people under 25 years:**

- 7 **Hanse-Jobcenter Rostock**  
Kopernikusstraße 1a, 18057 Rostock  
Tel: 0381/46 110  
E-Mail: hanse-jobcenter-rostock@jobcenter-ge.de

## health



Asylum seekers, tolerated people and recognized refugees are entitled to basic medical care! Volunteers sign up with Ms. Marquardt.

- 8 **Health Office Rostock**  
Karin Marquardt  
Paulstraße 22, 18055 Rostock  
E-Mail: karin.marquardt@rostock.de  
[www.rostock.de](http://www.rostock.de)

Medinetz Rostock e.V. is an association of volunteers. It enables and coordinates the medical care of people who are staying without clarified residence status in Rostock.

- 9 **Medinetz Rostock e.V.\***  
Hermannstraße 36, 18055 Rostock  
(Tuesday 5 pm til 6 pm)  
Tel: 0176/327 50 299  
E-Mail: medinetz.rostock@googlemail.com  
[www.medinetzrostock.blogspot.eu](http://www.medinetzrostock.blogspot.eu)

Office hours for unregistered refugees:

- 10 **Medinetz Rostock e.V.\***  
Gartencenterhalle Schmarl  
(Monday-Friday 12 pm til 2 pm)  
Industriestraße 12, 18069 Rostock

Office hours for children organised by the Children and Youth Clinic of the University Clinic of Rostock:

- 11 **Medinetz Rostock e.V.\***  
Gartencenterhalle Schmarl  
(Wednesday 2 pm til 5 pm)  
Industriestraße 12, 18069 Rostock

## social advice and support



Advice and support during the integration process for people with long-term residence status. Please make an appointment!

- 12 **AWO Social Service Rostock gGmbH\***  
Jana Beese, Warnowallee 25, 18107 Rostock  
Tel: 0381/128 48 12  
E-Mail: mbe@awo-rostock.de, [www.awo-rostock.de](http://www.awo-rostock.de)  
District: Groß Klein, Lichtenhagen, Lütten Klein, Rostock-Heide, Warnemünde

- 13 **Caritas Mecklenburg e.V. District Association Rostock\***  
Irina Feist, Augustenstraße 85, 18055 Rostock  
Tel: 0381/454 72 33  
E-Mail: mbe-hro@caritas-mecklenburg.de, [www.caritas-rostock.de](http://www.caritas-rostock.de)  
District: Evershagen, Schmarl, Biestow, Brinckmansdorf, Gartenstadt, Hansaviertel, KTV, Reutershagen, Stadtmitte, Südstadt

- 14 **German Red Cross District Association Rostock e.V.\***  
Monika Berschel, Zum Lebensbaum 16, 18174 Rostock  
Tel: 0381/120 04 83  
E-Mail: mbe@drk-rostock.de, [www.drk-rostock.de](http://www.drk-rostock.de)  
District: Dierkow, Gehlsdorf, Tötenwinkel

AWO advises and supports also young people with and without clarified residence status aged 12 til 27 years.

- 15 **AWO Social Service Rostock gGmbH\***  
Tilo Segert, Warnowallee 25, 18107 Rostock  
Tel: 0381/120 00 00  
E-Mail: jmd@awo-rostock.de, [www.awo-rostock.de](http://www.awo-rostock.de)

## labour market integration



The Employment Agency Rostock and the Hanse-Jobcenter Rostock support their clients during the process of professional reintegration. They provide important information about the labor market and point to qualification opportunities and financial support.

- 16 **Employment Agency Rostock**  
Copernikusstr. 1a, 18057 Rostock  
Tel: 0800/45 555 00, E-Mail: Rostock@arbeitsagentur.de  
[www.arbeitsagentur.de](http://www.arbeitsagentur.de)

- 17 **Hanse-Jobcenter Rostock**  
See Address 5-7.

### IFDM - IntegrationsFachDienst Migration Mittleres Mecklenburg und Nordvorpommern

People who hold a long-term residence permit in Germany (at least 1 year) are tried to get mediated into labour market (allocation by the Employment Agency Rostock and the Hanse-Jobcenter)

- 18 **migra e.V. \***  
Waldemarstraße 32, 18057 Rostock  
Tel: 0381/444 31 160, E-Mail: info@migra-mv.de  
[www.migra-mv.de](http://www.migra-mv.de)

**Integration through Qualification (IQ) Network MV**  
The programm is made to improve the labor market integration of immigrants. Part of this is the counseling regarding the recognition of qualifications acquired abroad. See address 18.

- Network Netzwerk Arbeit für Flüchtlinge (NAFplus)**  
NAFplus supports recognized refugees, asylum seekers and tolerated people to get into work and education. See address 18.

## german language classes



Recognised refugees, asylum seekers and tolerated people with good perspective to stay can participate on an integration course. There are currently eight providers in Rostock.

- 19 **DAA Mecklenburg-Vorpommern GmbH\***  
Norbert Kunkel, Schiffbauerring 59, 18109 Rostock  
Tel: 0381/461 38 28, E-Mail: norbert.kunkel@daa.de

- 20 **Deutsche Akademie e.V.\***  
Prof. Dr. Dr. Nadja Morgen,  
Ernst-Barlach-Straße 9, 18055 Rostock  
Tel: 0381/600 95 81, E-Mail: deakadem@freenet.de

- 21 **Diên Hồng Gemeinsam unter einem Dach e.V.\***  
Kathrin Handloik, Waldemarstraße 33, 18057 Rostock  
Tel: 0381/210 545 58, E-Mail: integrationskurse@dienhong.de

- 22 **IB Sprachinstitut Rostock e.V. \***  
Brit Becker, Albrecht-Tischbein-Straße 48, 18109 Rostock,  
Tel: 0381/128 740 712,  
E-Mail: Brit.Becker@internationaler-bund.de

- 23 **Inlingua Rostock/S&N Sprachakademie GmbH\***  
Stefan Söhler, Herweghstraße 1, 18055 Rostock  
Tel: 0381/24 292 24, E-Mail: ssoehler@inlingua-rostock.de

- 24 **migra e.V. \***  
Theresia Grünke, Waldemarstraße 32, 18057 Rostock  
Tel: 0381/375 474 60, E-Mail: gruenke@migra-mv.de

- 25 **SBH Nord GmbH\***  
Erika Feicht, Schlachthofstraße 10, 18069 Rostock  
Tel: 0381/969 899 92, E-Mail: erika.feicht@sbh-nord.de
- 26 **PBW Peeneland Bildungswerk GmbH\***  
Simone Schoknecht, Hundsburgallee 10, 18106 Rostock  
Tel: 0381/12 15 727, E-Mail: s.schoknecht@pbwgmbh.de

## Explanation

-  rostockhilft  
Tel: 0163 / 27 14 345  
[www.facebook.com/hrohohilft](http://www.facebook.com/hrohohilft)
-  Train
-  Tram
-  Bus
-  (direction to ferry)
-  45
-  49
-  Post
-  Christian community
-  Muslim community
-  Jewish community

